Charter COMMUNICATIONS

# Supporting Students, Schools & Our Communities

Spectrum

As we continue to feel the impact of COVID-19, Americans are relying on high speed broadband more than ever before. As a company, we want to do what we can to help ease the strain during this challenging time, particularly for students who are relying on distance learning. Charter (under our Spectrum brand name) has committed to the following for 60 days, beginning Monday, March 16:

## Charter will offer free Spectrum Internet Assist and Spectrum broadband, including in-home Wi-Fi, to new subscriber households with K-12 and/or college students, as well as teachers, for 60 days. *

- **Free Spectrum Internet Assist service,** with speeds of 30 mbps, is available for low-income families who are not already enrolled in the program.
- **Free Spectrum Internet is available** for any household with K-12 and/or college students or teachers that do not already have a Spectrum Internet subscription.
- **Free self-installation kits** will be provided for new subscriber households.
- **Charter will partner with school districts** to ensure local communities are aware of these tools to help students learn remotely.
- **Spectrum Internet** has no data caps and no hidden fees.

## To enroll, call 1-844-488-8395

*Enrollment is available in 200 languages*

## Charter has opened its Wi-Fi hotspots across our footprint for public use.

- A map of Charter's Wi-Fi hotspots is available here: **www.spectrum.com/wifi-hotspots**.
- Enter your address or zoom in to view street-level locations of indoor/outdoor hotspots.

**Charter is working closely with federal, state, and local governments, community leaders, and our industry partners to meet our country's connectivity needs and share appropriate information surrounding the COVID-19 crisis. We will continue to closely monitor this rapidly evolving situation to ensure we are able to deliver reliable services. We have extensive business and workforce continuity plans in place that will be adjusted as needed to best serve all our customers and employees. Charter will continue to work for you, and our country will succeed – together.**

**Learn More: policy.charter.com/coronavirus**

* Limited time offer, subject to change. Two (2) free months Internet and WiFi service available to households with students or teachers requiring remote education at the service address. Valid to qualified residential customers who have not subscribed to Internet services within the previous 30 days and have no outstanding obligation to Charter. Free months will be applied as a bill credit. Offer applies to speeds up to 200 Mbps. If you do not call to cancel your service before free period ends, standard rates apply. Taxes and fees extra; subject to change during and after the promotional period; professional installation (unless self-install not available), equipment and additional services are extra. Restrictions apply. ©2020 Charter Communications.